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Campground Host 2023

Summary

The Campground Host position is typically filled by two people, but can be a single person role in certain locations. The primary objective is to provide a quality recreational experience for visitors within areas operated by the Company. The Campground Host will implement nearly all operational tasks required within their assigned campground.

Qualifications

- Strong customer service skills; enjoys working in an environment of extensive public contact.
- Basic manual labor abilities, including an ability and willingness to clean toilets and sanitize facilities with a variety of cleaning agents and chemicals.
- Excellent verbal and written communications skills.
- Knowledgeable with Campspot software is a plus.
- Must be able to work with minimal supervision, and be able to learn quickly and follow instructions accurately.
- Willing to work a flexible work schedule, including regular evenings and weekends.
- Able to lift 20 pounds on a frequent basis.
- The ability to move safely over rough and uneven terrain.
- Able to tow own RV in and out of campgrounds in emergency situations.

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Essential Functions

- Demonstrates courteousness, and displays a helpful attitude to all visitors.
- Performs certain administrative tasks, including basic record keeping and fee collection via square, etc.
- Maintains facilities and grounds, including cleaning, sanitizing and stocking of restrooms, emptying trash containers and replacing the liners, and cleaning campsites.
- Picks up micro-trash such as bottle caps and cigarette butts, maintains outlying areas such as trails, pavilion, and rec area.
- Maintains a good working relationship with fellow employees, governmental agency representatives, and the visiting public.
- Registers campers, collects fees, and sells certain retail items such as firewood, ice, and general store items.
- Processes revenues and fee collection data using Company approved forms and procedures.
- Familiar with local points of interest, nearby facilities, and local rules and regulations.
- Reports problems and any unsafe or hazardous conditions as they are discovered, and will also enforce rules according to internal customer service standards.

Compensation includes, but not limited to:

- Free full hookup site
- \$20 Monthly laundry stipend
- 2 Monthly propane refills
- Free WiFi